Over 7+ years of industry wide experience as a **Sr.QA Engineer** in Client/server application using Microsoft SQL Server and BI suite Development, UAT and Production Environment) Extensive experience in Unit, Functional, Integration, Regression, User Acceptance, System, GUI, Load, Stress, Performance, & Black Box Testing..

* Experienced with testing tools such as HP Quality Center, Quick Test Professional (QTP) SOAPUI and SQL Management Studio Tool
* Extensive hands on experience with all levels of testing including Smoke testing, Functional testing, Integration testing, System testing, Regression testing and Database testing
* Test Planning, Test cycle estimation and Test strategy document creation and defining SQA processes whenever required.
* Expertise in Black box and White Box testing .Strong experience in HP Quality Center and ALM-
* Extensively involved in Backend testing of SQL Queries using Oracle & SQL Server
* Experience in creating Test Plan, Test Case, Test Procedures and Test Metrics
* Utilized QTP to create the automated tests using VBScript for regression test
* Proficient in using Quality Center, Test Director, Bugzilla, JIRA to track defects and enhancements.
* Test Plan, Test Conditions, and Test Cases ensuring adequate testing of software both before and after completion; conducting and documenting UAT.
* Extensive experience using manual testing to troubleshoot systems integration, GUI, Compatibility, User Acceptance Testing (UAT), SOA Testing using web services, functionality, Database and regression testing. Good Expert on Tools like HP ALM QTP, Quality Center
* Worked in SDLC Methodologies like RUP, Agile, Waterfall and Spiral.
* Extensive experience leading and coding in automated testing for Functional and Performance tests including tools like VSTS(Coded UI,C# MTM),QTP ,Win Runner, Load Runner and VSTS Load Test.

#### Good experience of Bank Operations including NSF, Bank Charges & Fees, Banking Products and services like types of Accounts, CRA, Overdraft etc.

* Very good at interpersonal skills, strong analytical skills and leadership qualities.
* Hands on experience in Manual and Automated testing using Quick Test Pro(QTP), Load Runner, Quality Center
* Performed Back-End testing on UNIX to check the log files and permission
* Extensively created and executed SQL queries in Oracle, SQL Server, and My SQL tables in order to validate data at the back end
* Experience in SOA Testing, Agile Testing, Manual testing, System Integration testing, Functional testing, Regression testing, Smoke testing, Black Box Testing and Web services Testing.

**Technical Skills**

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| **Testing Tools** | HP/Mercury Selenium IDE, Quick Test Professional, Load Runner, Win Runner, Jmeter, Automation Framework, Coded UI |
| **Languages** | PL\SQL, SQL, VBScript, Ruby, Java, J2EE, C++, VB, VBA, HTML, XML, SGML JavaScript, Perl Python, JSON Shell Script |
| **Web Tools** | HTML, XML, XSL, VB Script AJAX, Flex, Lotus notes |
| **Databases** | Oracle My SQL, SQL Server DB2, MS Access |
| **Platforms** | Windows 2000/NT/XP/7, DOS, Unix, Linux |
| **Methodologies** | Rational Unified Process(RUP), Agile, Waterfall, HTML, JavaScript, Web services, REST full |
| **Bug Management Tools** | ALM, Rational Clear Quest, Quality Center, Test Director, Bugzilla, Jira, Rally ,SOAP,UI |
| **Version Control Systems** | CVS, VSS, Rational Clear Case |
| **Test Strategies** | Integration, System, Regression, User-Acceptance, White Box Testing, Black Box Testing, SQA Basic |
| **Business Modeling Tools** | Rational Rose, Rational Software Architect, Microsoft Visio |

**CapTrust Financial Advisors, Tampa, FL**

**Dec 2016 – Mar 2018**

**Sr. UAT Tester**

CapTrust Financial Advisors provides a broad range of retail and commercial banking services as well as investment services in the United States. Its lending portfolio includes mortgages, lines of credit, term loans, business flex loans, credit cards, overdraft protection loans, home equity loans, home equity lines of credit, and personal loans.

The aim of the project was to enhance their web based portfolio management system (Equities, Fixed Income) for customers to access their accounts, update market information, watch trends with forecasting, trade online and evaluate their investments.

**Responsibilities:**

* Analyzed the Business Requirement Documents and System Requirement Specifications of the application.   
  Developed test cases based on the Test plan, Use Cases, SRS, UI Assumptions list and BRD
* Conducted the Functional, System, Smoke, Integration and Regression testing for Functionality of the web application.
* Wrote test cases and test plans for New Account Applications, Request Wire Transfer to Bank, Electronic Funds Transfer in Account Services, Marginal Call requirement notification modules.
* Created bank setup for the bank account and performed Electronic (ACH), Wire, and Check transfers, deposits via Web app and Back Office System, and verified those transactions in the downstream systems, and in the back-end database.
* Created the UAT Plan and test scripts and participated in UAT.
* Developed test scenarios and test procedures based on the test requirements.
* Extensively worked on different scenarios including Normal, Alternative and Negative flows.
* Extensively worked with the Quality Center for bug tracking. Prepared and loaded test scripts in the Test Plan and executed them in the Test Lab.
* Generated the daily execution status reports and daily defect status report in Quality Center to review in the meeting.
* Ad Hoc Testing, Smoke Testing, Functional Testing, Integration, Operational Readiness Testing, Regression Testing.  
  Assisted in UAT sessions and performed UAT when necessary
* Extensively worked on Checks category – Check Order, Check Reorder, Check Reprint, Deposit checks.
* Extensively worked on Categories like Fraud, Stop Payment, Account Opening, Account maintenance,
* Account Closure, Credit Cards, Mortgage, General - ACH Research, Deposit Adjustments.
* Performed End-to-End testing manually and was associated with UAT.
* Extensively worked on AGILE Methodology for short interval of builds and releases.
* Participated in daily Scrum meetings with Business and Developers to develop test scripts.
* Managed test plans and defects in Clear Quest and updated the comments and resolutions after successful execution of test plans in UAT and Integration environments.
* Participated in the review meetings, walk throughs with SME’s and business.
* Created and executed complex SQL queries to the Oracle Database to validate and test data using TOAD.
* Worked closely with the developers to get the immediate resolution to the defects

**Environment**: Selenium Suite, Java, Agile J2EE, Web services, REST ful, User Acceptance Test, Rational Clear Quality center, Oracle SQL Server ,My SQL, Load Runner, UNIX, JIRA. SOAP UI, TFS, VB Script Coded UI,

**Client: National City Bank, Columbus, OH**

**UAT Tester**

**Apr-2013-Nov-2016**

It integrates a wide variety of tools and features for litigation review and analysis, from document ingestion through data discovery to coding and production. The project is to automate the regression test cases using Visual Studio - Coded UI feature.

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**Responsibilities**

* Worked closely with Development (UI), Product Management and Technical Operations during the development,
* Wrote, Developed and Implemented Test Plan, Test Scenarios and Test Cases using HP Quality Center (QC)
* test, and launch stages of the software development and release cycle (Waterfall and Agile).
* Performed GUI testing, Functional and manual testing.
* Involved in weekly walkthroughs and inspection meetings, to verify the status of the testing effort and the project as a whole and leading offshore team
* Involved in all stages of Test life cycle Test planning, Test case design, Execution, defect Tracking, Metrics and Status reporting.
* Developed manual test scripts to evaluate Corporate Information Security Web based user authentication applications.
* Involved as part of automation team using QTP, developed test scripts.
* Created test scripts and test cases for approved business use case and requirements for System and UAT testing.
* Logged the errors, reported defects, determined repair priorities and tracked the defects until resolution using ALM.
* Involved in using QTP for VB scripting, by using object repository, expert view, Object spy and other main functionalities.
* Participated in test environment setup and in ensuring that the facilities, test tools and scripts are in place to successful performing the required testing effort.
* Developed automated test systems using Quick Test Pro, Win Runner, Test Complete and Silk Test.
* Lead the testing initiative - develop test strategy, test plan, & test cases, conduct informal & formal testing cycles and facilitated User Acceptance Testing (UAT) & smoke testing, performed post-production installation testing.
* Wrote structure code using VB Script in QTP to enhance the power of automated scripts to handle logical test cases.   Configured data sources, JDBC provider for the Web Sphere Environment and ran applications with that configuration.
* Conducted Performance testing using QTP.
* Coordinated with business users for usability testing.
* Co-ordinate in application setup for UAT Testing.
* UAT Testing done based on UAT Test Cases
* Identified the bugs and kept track of the defect report using ALM Quality Center, and also analyzed the root cause for defects.
* Shared application logs to development team by tailing logs from UNIX environment.

**Environment:** HP Quick Test Load Runner , TFS, Python Web Services Restful SQA Team Suite ,User Acceptance Test, ALM Quality Center , QTP, HTML, XML, MS project, SQL, Oracle , Windows, Microsoft Visual Studio ,VB Script SQL Server

###### TD Bank, Cherry Hill, New Jersey

###### Oct 2011- Mar 2013

###### QA/UAT Tester

Worked as a Tester for TD Bank, which is one of the nation's leading Banking. It provides customers with variousservices such as online credit card accounts, Checking and Savings accounts, and Online mortgage.

The project was initiated to leverage an enterprise application that maximizes the user of common processes, vendors, tools and technology to generate loans consistently for all channels and Produce a web-enabled mortgage origination platform across all channels.

**Responsibilities:**

* Analyze Business, System requirements that are being loaded in HP ALM tool by BSA.
* Direct/coordinate with BSA in order to manage and update the missing parameters of requirements in HP ALM.
* Involved in creating Test Plans for the different aspects of the project according to the business specifications in coordination with the QA lead and project manager
* Responsible for reviewing business requirements, functional specifications, project schedules, documentation and test plans.
* Scripted test cases for component and UAT using HP ALM.
* Logged defects in HP ALM and verifying all the cycles of the defect that I am responsible for.
* Performed UAT, Positive, Negative and Boundary testing using the approved test cases.
* Involved in creating test cases for regression testing and assist test lead during the testing activities.
* Performed Security Testing to ensure secure login and payment access.
* Analyze the requirement coverage and traceability to ensure the testing coverage.
* Analyze test cases and defects being loaded in ALM by QA teams to ensure the link entities and accuracy of data.
* Coordinate with QA team to manage and update the missing parameters of test cases and defects in ALM.
* Performed Manual Testing to test the usability of the application.
* Conducted GUI testing to test the appearance and properties manually.
* Performed Smoke Testing, Sanity Testing.
* Conducted Smoke Testing of different Applications using SOAPUI.
* Performed back-end testing using SQL queries to validate data and perform Data integrity testing.
* Data mining on defects, test cases, requirements as required by the team.
* Analysis the testing activities as per the planned forecast for the given projects.
* Analysis the Weekly QA Metrics Reports for to correct the reporting errors.
* Tested each web services using SOAP messages
* Conducted User Acceptance Testing (UAT).
* Modified test scripts created by the system test team to meet UAT needs
* Supported User acceptance testing (UAT) in preparing the test scripts and test execution.
* Getting updates and working with project team members for issues captured through metrics reporting.
* Documented and reported bugs using ALM.
* Actively participated in Status reporting meetings and interacted with Developers to discuss the technical issues.
* Analyze the requirement coverage and traceability to ensure the testing coverage.
* Worked with the team lead to meet the requirements.

**Environment**: HP ALM, PL/SQL, Windows, HTML, MS Office Suite.

**PHH Mortgage, Mount Laurel, NJ**

**June 2010– Sept 2011**

**QA/UAT Tester**

The project was to re-design, re-alter, and update their banking platform, Data Origination System (DOS), is designed to book loans in commercial banking and Monitor Data Integration. It allows inputting all the information about businesses and individuals in the main application form that is tied up with number of other forms in a precise workflow. Loans are approved and then booked if all the requirements are fulfilled. I was also responsible for testing the updated platform using various automated and manual tests.

**Responsibilities:**

* Developed and implemented detailed test plans and test cases.
* Performed sanity and smoke testing on the application.
* Mainly responsible for evaluating, testing and analyzing the mortgage processing software.
* Writing and executing test cases in Microsoft Excel
* Assisted in UAT Testing or Production Support whenever needed.
* Working with the software developers to find out the defects and errors from the applications
* Logging and managing defects and executing tests in HP Quality Center
* Helping developers and programmers with unit testing and providing test coverage of the application
* Understanding business requirements and making updates when necessary
* Attending meetings with the managers to implement new ideas and plans to improve the quality of the application.
* Performed Positive and Negative Testing.
* Assisted in UAT Testing or Production Support whenever needed.
* Conducted Smoke Testing of different Applications using SOAPUI.
* Delivered various test matrix documents like UAT defect analysis report, root cause analysis, Project test effectiveness, Prod defect analysis report, and defect acceptance report as a part of test deliverables.
* Participated in the team for User Acceptance Testing.
* Delivered various test matrix documents like UAT defect analysis report, root cause analysis, Project test effectiveness, Prod defect analysis report, and defect acceptance report as a part of test deliverables.
* Performed Regression and Functional testing for financial projects.
* Executed test cases manually to verify the expected results.
* Involved in Batch Testing.
* Generated all reports for the test cases through Quality Center’s document generator.
* Assigned and tracked all defects of test cases through Quality Center
* Discussed technical issues with the project management team.

**Environment:** Quality Center, PL/SQL, Windows, HTML, Oracle9i, MS Office Suite.